

If you purchased an HP Pavilion Notebook Computer, a pending class action lawsuit may affect your rights.

A court authorized this Notice. You are not being sued. This is not a solicitation from a lawyer.

- Owners of certain HP Pavilion notebook computers have filed a lawsuit against Hewlett-Packard Company (“HP”), alleging that some notebooks sold in 2001 and 2002 contain TDK or Ambit inverters that were defective. When an inverter fails, the display screen will appear dim, dark or will flicker, and makes the computer inoperable. This lawsuit does not include claims of owners who may have experienced a dim, dark or flickering display for any reason other than a defective inverter identified in this Notice. **This is not a recall.**
- A Court has approved the lawsuit as a class action on behalf of all persons and entities who own or owned one or more of the following HP Pavilion notebook models: zt1150; zt1155; zt1170; zt1175; zt1180; zt1185; zt1190; zt1195; zt1250; xz185; xz275; and xz295; and who purchased the notebook from an entity located within California; and whose computer contains or contained a TDK TAD669 Rev. 2.0 inverter or an Ambit inverter bearing part numbers PK070012310 and PK070011210; and who experienced a dim, dark or flickering display that made the computer inoperable.
- The Court has not decided whether one or more of these inverters were defective or that HP did anything wrong. There is no money available now, and no guarantee there will be. However, your rights are affected, and you have a choice to make now.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS LAWSUIT:

DO NOTHING	Stay in this lawsuit. Await the outcome. Share in possible benefits. Give up certain rights. By doing nothing, you keep the possibility of getting money or other benefits that may come from a trial or a settlement. But, you give up any rights to sue HP on your own about the same legal claims in this lawsuit.
ASK TO BE EXCLUDED	Get out of this lawsuit. Get no benefits from it. Keep right to file your own lawsuit. If you ask to be excluded, you will not be entitled to benefits that may be awarded in the class action. But, you keep any rights to sue HP on your own about the same legal claims in this lawsuit.

- Your options are explained in this Notice. To ask to be excluded, you must act by **March 23, 2009**.
- Plaintiff must prove the claims against HP at a trial. If money or benefits are obtained from HP, you will be notified about how to ask for a share.

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BASIC INFORMATION

1. Why was this Notice issued?

A Court has approved, or “certified,” this case as a class action lawsuit that may affect you if all of the following apply:

- (1) you own or owned one or more of the following HP Pavilion notebook models: zt1150; zt1155; zt1170; zt1175; zt1180; zt1185; zt1190; zt1195; zt1250; xz185; xz275; or xz295; and
- (2) you purchased the notebook from an entity in California including directly from HP; and
- (3) your computer contains or contained a TDK TAD669 Rev. 2.0 inverter or an Ambit inverter bearing part number PK070012310 and PK070011210; and
- (4) you experienced a dim, dark or flickering display.

If you believe that you may meet the above criteria, you should continue to read this Notice because you may have legal rights and options before the Court decides the claims being made against HP on your behalf. This Notice explains how to determine if you meet these criteria, as well as your rights and options.

The Honorable Jack Komar of the Superior Court of California, Santa Clara County, is currently overseeing this case. The case is known as *Rutledge v. Hewlett-Packard Co.*, Case No. 1-03-CV-81783. The people who sued are called the Plaintiffs. The company they have sued, Hewlett-Packard Company, is called the Defendant.

2. What is this lawsuit about?

This is not a recall. The lawsuit is about whether HP violated California’s Unfair Competition Law and breached the HP Limited Warranty in the course of sales of certain model Pavilion notebooks that contained one of the alleged defective inverters.

3. What is a class action?

In a class action, one or more people called Class Representatives, in this case, Mr. I. Braun Degenshein, sue on behalf of people who have similar claims. All these people are a Class or Class members. One court resolves the issues for all Class members, except for those who exclude themselves from the Class.

4. Why is this lawsuit a class action?

The Court decided that this lawsuit could be certified as a class action because it meets the requirements of California Code of Civil Procedure section 382, which govern class actions in California. More information about why the Court is allowing this lawsuit to be a class action is in the [Class Certification Order](#), which you may view at www.PavilionInverterClassAction.com.

THE CLAIMS IN THE LAWSUIT

5. What does the lawsuit complain about?

In this lawsuit, the Plaintiff says that HP received reports from owners of certain Pavilion notebooks that their notebooks experienced a “dim,” “dark,” or “flickering” display screen. Plaintiff says that HP repaired computers exhibiting these characteristics, and that HP determined that an inverter made by TDK or Ambit was the cause of the display problems. An inverter provides voltage to the backlight, which in turn lights the display screen. When an inverter fails, the display screen will appear dim, dark or will flicker.

The Plaintiff says that some inverters replaced by HP were replaced with another defective inverter resulting in dim, dark or flickering display screens.

The Plaintiff also says that even though HP knew the inverters were defective, HP refused to repair the display problems at no charge after the warranty period expired.

6. How does HP answer?

HP denies the claims and allegations in this lawsuit, including that the Pavilion notebooks contained defective inverters or that any replacement inverters were defective.

7. Has the Court decided who is right?

No. The Court has not decided whether the Plaintiff or HP is right. By establishing the Class and ordering that this Notice be provided, the Court is not suggesting the Plaintiff will win or lose this case.

8. What is the Plaintiff asking for?

The Plaintiff seeks to recover money that he and Class members paid for their notebooks, the money they paid for repairs of their notebooks, as well as profits HP made on the sale of computers that contained one of the alleged defective inverters, and other legal costs.

9. Is there any money available now?

No money or benefits are available now because the Court has not yet decided whether Plaintiff is entitled to relief, and the two sides have not settled the case. There is no guarantee that money or benefits will ever be obtained. If they are, you will be notified about how to ask for a share.

WHO IS IN THE CLASS

10. How do I know if I am part of this?

The Court decided that everyone who fits the following description is a Class member: All persons and entities who own one or more of the following HP Pavilion notebook models: zt1150; zt1155; zt1170; zt1175; zt1180; zt1185; zt1190; zt1195; zt1250; xz185; xz275; or xz295; and who purchased the computer from an entity in California; and whose computer contains or contained a TDK TAD669 Rev. 2.0 inverter or an Ambit inverter bearing part numbers PK070012310 and PK070011210; and who experienced a dim, dark or flickering display.

11. Help me understand whether I am included.

First, you must currently own or have previously owned one of the following HP notebook computer models: zt1150; zt1155; zt1170; zt1175; zt1180; zt1185; zt1190; zt1195; zt1250; xz185; xz275; or xz295.

Second, you must have purchased your computer from an entity in California. This includes purchases made at a California branch of a retail store, such as a local Best Buy, or purchasing the notebook on-line directly from HP.

Third, your notebook computer must have or have had at some point one of the two inverters that are the subject of the lawsuit, either the TDK TAD669 Rev. 2.0 or an Ambit bearing part number PK070012310 and PK070011210.

Fourth, you must have experienced a dim, dark or flickering display. These same symptoms may be caused by accidents, such as spilling liquid on the computer or dropping it, or other reasons unrelated to one of the inverters referenced in this Notice.

12. I'm still not sure if I am included.

If you are still not sure whether you are included, you can visit the website www.PavilionInverterClassAction.com, call toll free 1-800-207-0343 or write to HP Pavilion Inverter Class Action, P.O. Box 6177, Novato, CA 94948-6177, for more information.

YOUR RIGHTS AND OPTIONS

You have to decide whether to stay in the Class or whether to exclude yourself before a possible trial, and you have to decide this no later than **March 23, 2009**.

13. What happens if I do nothing at all?

By doing nothing, you are staying in the Class. If the Plaintiff obtains money or benefits from HP – either as a result of a trial or a settlement – you will be able to apply for benefits. However, if you stay in, you will be legally bound by all of the decisions that the Court makes. No matter whether the Plaintiff wins or loses the case, you will not be able to sue, or continue to sue, HP about the legal claims in this case. You will not have to pay any fees or costs out of your own pocket in either situation.

14. What happens if I exclude myself?

If you exclude yourself from the Class, and the Class gets any money or benefits (as a result of the trial or any settlement that may or may not be reached between HP and the Plaintiff) you will not be able to get any of that money or those benefits. However, if you exclude yourself, you will not be legally bound by the Court's judgments. You will be able to sue, or continue to sue HP on your own about the same legal claims that are involved in this case, now or in the future.

If you do pursue your own lawsuit after you exclude yourself, you'll have to hire and pay your own lawyer for that case, and you'll have to prove your claims, without the benefit of the work performed by the lawyers in this class action.

15. How do I ask to be excluded?

To exclude yourself, you must send in an Exclusion Request form. You can use the Exclusion Request form on page 6 or you can get a form at www.PavilionInverterClassAction.com. You must mail your Exclusion Request postmarked by **March 23, 2009**, to HP Pavilion Inverter Exclusions, P.O. Box 6177, Novato, CA 94948-6177.

THE LAWYERS REPRESENTING YOU

16. Do I have a lawyer in this case?

Yes. The Court appointed the law firms of Green Welling LLP and Kershaw, Cutter & Ratinoff LLP, to represent you as co-lead "Class Counsel." More information about these law firms, their practices, and their lawyers' experience is available at www.PavilionInverterClassAction.com. These firms are experienced in handling similar cases. Complete contact information for these and other law firms representing Class members can be found at www.PavilionInverterClassAction.com.

17. Should I get my own lawyer?

You do not need to hire your own lawyer because Class Counsel is working on your behalf. But, if you want your own lawyer, you will have to pay that lawyer. For example, you can ask him or her to appear in Court for you if you want someone other than Class Counsel to speak for you.

18. How will the lawyers be paid?

If Class Counsel obtains money or benefits for the Class, they may ask the Court for fees and expenses. You don't have to pay any of these fees and expenses. If the Court grants their request, the fees and expenses may be paid separately by HP or may be deducted from any money obtained for the Class.

A TRIAL

19. How and when will the Court decide who is right?

If the case is not dismissed or settled, the Plaintiff will have to prove his claims at a trial. During the trial, the Judge, and/or a Jury, will hear all of the evidence, so that a decision can be reached about whether the Plaintiff or HP is right about the claims in the lawsuit. There is no guarantee that the Plaintiff will win any money or benefits for the Class.

20. Do I have to come to the trial?

You will not need to attend although you may choose to do so. Class Counsel will present the case for the Plaintiff, and the lawyers for HP will present their defenses. You and/or your own lawyer are welcome to come, at your own expense. Check the website or call 1-800-207-0343 to be kept informed of the trial schedule.

21. Will I get money after the trial?

If the Plaintiff obtains money or benefits as a result of the trial or a settlement, you will be notified about how to ask for a share or what your other options are at that time. Currently these things are not known. Court orders and other important information about the case will be posted on the website, www.PavilionInverterClassAction.com, as they become available. You can access the website whether you stay in the lawsuit or exclude yourself, to obtain current information about this case.

22. What might I need to get money after the trial?

To be able to claim any money or benefits as a result of the trial or a settlement, you may need to have your computer or have receipts or other evidence showing that you paid to get the screen to work and receipts or other evidence showing how much you paid for the computer. You should keep your computer, even if it is not currently working, and you should save any receipts and any paperwork you have.

It is possible that only people whose computers became inoperable before or after a particular date because of a defective inverter will be entitled to claim any benefits. Those dates are not yet set and will be determined at trial. It is possible that even if you are a member of the class, you may not be entitled to benefits after the trial.

GETTING MORE INFORMATION

23. Are more details available?

Visit the website at www.PavilionInverterClassAction.com, where you will find more information. You may also call Class Counsel toll-free at 1-888-610-4768 for more information, or write to HP Pavilion Inverter Class Action, P.O. Box 6177, Novato, CA 94948-6177. ***Please do not contact the Court.***

EXCLUSION REQUEST

I want to be excluded from the class action involving certain HP Pavilion notebook computers that allegedly contain defective TDK or Ambit inverters. I understand that if I exclude myself, I will not be able to get any money or benefits if any become available from this case, however, I will not be bound by any Court orders, and I will keep any rights I have to sue HP about the claims in this case, as part of any other lawsuit.

Name

Address

City

State

Zip

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Area Code

Daytime Telephone Number

Area Code

Evening Telephone Number

Signed

Date (mm/dd/yyyy)

If you want to be excluded, mail this form, postmarked by March 23, 2009 to:

HP Pavilion Inverter Exclusions
P.O. Box 6177
Novato, CA 94948-6177

DON'T MAIL THIS FORM IF YOU WANT TO STAY IN THE CLASS.